



Fees and charges for overseas visitors and students

In Australia, overseas visitors and students are required to pay for the cost of their care. The fees and charges below apply to each overseas visitor or student attending Royal Perth Hospital, Armadale Hospital, Bentley Hospital or Kalamunda Hospital for treatment and/or surgery who does not have a valid Medicare Card and holds a non-Australian passport.

| Hospital service | Fee |
|---|---|
| Emergency Department visit | \$275 – up front payment |
| Inpatient – same day | \$2,428 |
| Inpatient – overnight | \$2,586 |
| Radiology | Outpatient and emergency- From \$275 Inpatient - various fees |
| Pathology | Outpatient and emergency – various fees Inpatient – various fees |
| Prostheses | Various fees |
| Outpatient visit | \$275 |
| Pharmaceuticals | Pharmaceutical Benefits Scheme (PBS) drugs are charged up to a maximum of \$38.80 per item and non-PBS drugs are charged at a maximum of \$30.60 per item |
| Clinician fees, medical and surgical treatment | Medical practitioners charge at 100 per cent of the applicable item in the Australian Medical Association list of medical services |

Overseas visitors or students must present a passport, insurance details and a valid credit card. Please note if you are admitted as an inpatient, the hospital may charge a deposit payment for the cost of your care.

Please note out-of-pocket expenses may still apply for overseas visitors who have insurance as your insurance may not cover all your hospital fees. It is your responsibility to follow this up with your insurer.

For inpatient enquiries, please contact the Overseas Patient Liaison Officer; email rph.oplo@health.wa.gov.au, phone (08) 9224 3594 or mobile 0404 894 083.

For Emergency Department enquiries, please contact the ED Patient Liaison Officer; email rph.edplo@health.wa.gov.au, phone (08) 9224 3748 or mobile 0404 894 045.

For all other billing, invoices and payment enquiries, please contact Health Service Support (HSS) directly. Email HSS.AccountsReceivable@health.wa.gov.au, phone: 1300 367 132, fax (08) 6444 5699 or post to 81 St Georges Terrace, Perth WA 6000.

Reciprocal Health Care Agreement (RHCA)

The RHCA covers the cost of essential medical treatment when visitors from the following countries come to Australia: The United Kingdom (including Northern Ireland), Republic of Ireland, New Zealand, The Netherlands, Belgium, Finland, Norway, Sweden and Slovenia. Patients from Italy and Malta are only covered during the first six months upon arrival to Australia. Patients will be billed until we have received a copy of their passport and confirmed RHCA eligibility.

Alternative options for healthcare in WA

If you require more affordable options for non-urgent care please contact a GP clinic. The Australian governments' Healthdirect website www.healthdirect.gov.au provides details of your closest GP, alternatively you can call Healthdirect on 1800 022 222. If you are unsure whether your condition is critical please stay in the Emergency Department to be assessed by a doctor.





Overseas patients - frequently asked questions

I am visiting from overseas, do I have to pay for my care?

Overseas visitors to Australia are required to pay for their treatment costs in hospital. The only exemption to this occurs when:

- You are from a country where Australia has a Reciprocal Health Care Agreement (see question below).
- You have insurance which will cover the full cost of your care.
- You have been declared by the Commonwealth Minister of Health to be eligible for Medicare.

How much will I be charged?

Information outlining the fees and charges is on the reverse side of this flyer.

I am not sure if I can afford my treatment, what should I do?

If you require urgent or emergency care it is very important that you remain in the hospital to be assessed by a Clinician. We understand treatment costs can be expensive; an Overseas Patient Liaison Officer is available to discuss payment options with you. If your care is non-urgent and non-critical alternative cheaper health care options may be available. The Australian governments' Healthdirect website www.healthdirect.gov.au/ provides details of your closest GP or alternatively you can call Healthdirect on 1800 022 222.

How much of my treatment costs will be covered by my insurance?

Some insurers may not cover all your treatment costs. Please check with your insurer to determine whether you will be charged an out-of-pocket expense.

When will I get my bills?

We will aim to get the bills to you as soon as possible. We are able to take part payment when you are discharged from hospital; however, this may not cover the entire cost of your treatment and you may receive follow up bills.

How can I pay for my care?

Our Patient Liaison Officers can take payment via cash, cheque or EFTPOS during your visit to the Emergency Department or stay in hospital. Alternatively, payment options will be outlined when you receive your bill.

Will I have to fill out lots of paperwork?

You will have a minimal amount of paperwork to complete whilst in hospital.

You may receive some invoices after discharge from hospital which you will need to send to your insurer or provide payment yourself. Any invoice you receive will include contacts to call if you need help filling in your paperwork for insurance claims.