



Government of **Western Australia**
Department of **Health**
South Metropolitan Health Service



The **new**



We are here to help you



Let us get on with our jobs **free** from **abuse, violence** and **aggression**. If you don't, we'll **call security**, or the **police**.

Where tradition plus innovation equals excellence

rph.health.wa.gov.au

healthywa.wa.gov.au



Feedback, compliments and complaints

We welcome all patient and visitor feedback, and ask that you discuss any issues, concerns or compliments with the staff involved, or ask to speak to a more senior staff member.

If your concerns are unable to be resolved by your treating team, contact the Customer Liaison Department:

- › from within the hospital on extension 41637
- › from outside the hospital on (08) 9224 1637
- › via fax on (08) 9224 3487
- › via email to RPH.Feedback@health.wa.gov.au

If you want to receive information about the new RPH email RPH.General.Enquiries@health.wa.gov.au or visit our website at www.rph.health.wa.gov.au